

To Customers

Bruehl, 5th of March 2020

**Subject: Covid-19**

Dear Sir or Madam,

Considering recent developments of the Covid-19 crisis with a spread of contamination in an increasing number of European countries. At MAUSER we are 100% committed to our safety-first- strategy and would like to ensure a safe and healthy environment for all of our employees, customers, suppliers and their families.

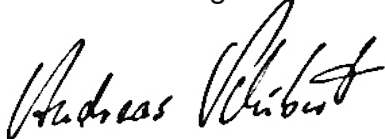
We have implemented a special task force to evaluate plans to react on above-mentioned situation. The installed measures range from precautionary measures such as hygiene awareness and minimization of personal exchanges to contingency plans including teams working from home. Furthermore, we have implemented special requirements for Logistics Service Provider and visitors entering our plants and facilities.

In addition, our experts are continuously working on developing solutions to avoid any disruption to our supply-chain and business performance in order to minimize impact on our service performance and your appreciated business with our company.

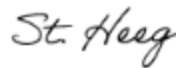
You are always welcome to contact your Sales Manager in order to get detailed information about this topic or an individual continuity plan for your business.

We thank you for your understanding and your contribution in minimizing the risk of a spreading of the Covid-19.

With kind regards,



Andreas Schubert  
Vice President Sales



Stefan Heeg  
Head of Sales EMEA